



Idemia Identity and Security USA (IDEMIA) is proud to introduce our Colorado Applicant Background Services (CABS) applicant fingerprinting solution. As a CABS contracted vendor, we are currently in the progress of implementing our Universal Enrollment Platform (UEP) to provide statewide applicant fingerprinting to the agencies and citizens of Colorado in September of this year.

Universal Enrollment Platform Overview

- **Supports Agency Licensing Processes** – Not just a generic fingerprinting solution. UEP incorporates features developed over our 25-year history that integrate with and support using agency licensing/employment workflows.
- **Speed** – Results delivered back to the authorized entity in hours, instead of days or weeks.
- **Historical Excellence** – IDEMIA has provided industry-leading applicant fingerprinting solutions for state and federal customers since 1993. Our modern UEP solution was originally developed in 2014 for the [TSA Pre✓®](#) program and has already processed over 7 million applicants.
- **IdentoGO® Enrollment Centers** – ADA compliant enrollment centers, staffed by trained professionals and distributed throughout Colorado to provide convenient access for all.
- **Industry Leading Quality** – Our UEP networks enjoy a 99.5% acceptance rate on submissions to the FBI. In the rare instance that an applicant's fingerprint ridge detail is degraded to the point of rejection, our system automatically notifies the applicant and schedules a no-cost retake.
- **Service Code Technology** – Allows for the most accurate intake (pre-enrollment) of applicants by locking in the correct Reason for Fingerprinting, CBI SDDS account, fee, and other unique data requirements through the utilization of a 6-character, unique Service Code. We have included agency's specific Service Code(s) in communication to each employing and licensing agency.
- **Automated and Self-Service Status Checking** – UEP automatically generates an email to the applicant following their fingerprint service that directs them to our IdentoGO® status checking page. The ability to self-service status checking significantly reduces call traffic to agency help-desks.

Universal Enrollment Platform Process

The steps below summarize the simple and proven approach we use in our UEP state fingerprinting programs across the country:

- Licensing agency or employer provides the Service Code to the applicant (employing and licensing agencies have all received Service Code information)
- Applicant visits the [IdentoGO® website](#) or alternately contacts our toll-free call center, providing their Service Code to complete pre-enrollment and schedule a 5-minute appointment.
- Our IdentoGO® website or customer service representative will automatically prompt the applicant to complete the pre-enrollment process by entering CBI and FBI information required for their specific background check purpose.
- Our IdentoGO® website or customer service representative will provide the applicant with directions to the enrollment center, notification of specific photo ID requirements, and an email confirmation summarizing all the appointment specifics.
- During the applicant's 5-minute appointment at the IdentoGO® Enrollment Center, our technician will quickly and accurately complete the process by performing ID verification,



fingerprint capture, photo capture, and signature image capture in compliance with CBI and FBI requirements.

- Payment is collected from the applicant via credit/debit, money order/business check, optionally via an Agency billing account, or employer paid via UEP coupon codes (credit card backed one-time use codes). **The contracted CABS vendor applicant-processing fee of \$10 is collected along with the CBI and FBI fees. IDEMIA remits the CBI and FBI fees to the state as a part of the service offering.**
- A system generated receipt provides the applicant with a detail of the transaction as well as a link to check status on the IdentoGO® website. Alternately, applicants can check status by contacting our call center and providing the transaction details located on the receipt.
- Results are completed and delivered to the employing/licensing agency via the same method of delivery in place today (CBI SDDS account). The time from submission until results are complete will likely average less than one day.

In the rare event that your applicant's prints are rejected for print quality (less than 1%), the UEP system automatically notifies the applicant via their preferred method of contact (email or phone) with automated links to reschedule an appointment at no charge.