

## DIGITAL FINGERPRINT AND ELECTRONIC CRIMINAL BACKGROUND CHECK SERVICES

IdentoGo service codes are no longer searchable on the Identogo pre-enrollment website - <https://uenroll.identogo.com/>. Applicants are directed to the agency program office websites for code lookup and directions. Any service codes that are not made public by the program agency, are provided directly to applicants by the respective agency, and can be used to pre-enroll for a background check.

IDEMIA has a web URL which applicants can access to verify status of background checks. <https://uenroll.identogo.com/status-check>. Applicants must enter their Universal Enrollment Identification Number (UE ID) and birth date on this website to get access to their information. Applicants are provided a receipt at time of fingerprinting, which identifies their UE ID. Applicants cannot download results of their background checks from this site. Availability of results to applicants, depends on the agency/program office and their respective legislative requirements.

IDEMIA has a Pennsylvania landing page website with information specific to Pennsylvania. <https://www.identogo.com/locations/pennsylvania>. This page contains some FAQs.

### COMMONWEALTH AGENCIES/PROGRAM OFFICES & CONTACT INFORMATION

- 1) DEPARTMENT OF EDUCATION  
Legislation: Adam Walsh Act  
Non-technical questions, please contact the School Services Office at 717-783-3750 or via email at [RA-PDE-SchoolService@pa.gov](mailto:RA-PDE-SchoolService@pa.gov).  
Technical questions regarding accessing the PA Safe Check system, please contact the IDEMIA Customer Service Call Center at (844) 321-2101  
Agency and Program Office specific Information available at:  
[Federal Criminal History Background  
http://www.education.pa.gov/Teachers%20-%20Administrators/Background%20checks/Pages/default.aspx](http://www.education.pa.gov/Teachers%20-%20Administrators/Background%20checks/Pages/default.aspx)
- 2) DEPARTMENT OF HUMAN SERVICES (OCYF)  
Office of Children Youth & Families (OCYF)  
Legislation: Child Protective Services Act & Adam Walsh Act (Volunteers)  
[KeepKidsSafe.pa.gov](http://KeepKidsSafe.pa.gov) – under "GET A CLEARANCE"
- 3) DEPARTMENT OF HUMAN SERVICES (OMAP)  
Office of Medical Assistance Providers (OMAP)  
Bureau of Fee for Service Programs  
Legislation: Section 6401 of the Affordable Care Act  
<http://dhs.pa.gov/learnaboutdhs/dhsorganization/officeofmedicalassistanceprograms/index.htm>  
Service Codes not public – Applicant is provided the code by OMAP through the Agency application process
- 4) DEPARTMENT OF AGING  
Protective Services Office
  - [www.aging.state.pa.us](http://www.aging.state.pa.us)
  - <http://www.aging.pa.gov/organization/advocacy-and-protection/Documents/MorphoTrust%20Implementation%20Notification.pdf>
  - <http://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Criminal-History-Background-Checks.aspx#.VKmSK4rF9Q0>
  - or call Criminal History Background Check (CHBC) Unit @ 717-265-7887, Option #1

- 5) DEPARTMENT OF BANKING & SECURITIES  
Non-Deputate
- <http://www.dobs.pa.gov/Businesses/Pages/default.aspx>
  - <http://www.dobs.pa.gov/Businesses/Non-Bank%20Licensees/Mortgage%20Licensees/Pages/default.aspx>
  - <http://www.dobs.pa.gov/Documents/DoBS%20Forms/Check%20Casher%20Forms/Criminal%20Record%20Fingerprint%20Check.pdf>
  - <http://www.dobs.pa.gov/Documents/DoBS%20Forms/Check%20Casher%20Forms/Criminal%20Record%20Fingerprint%20Check.pdf>
- 6) PA STATE POLICE  
Municipal Police Officers' Education & Training Commission (MPOETC)  
Legislation: Act 120 of 1974 (53 P.S. 740-749) Municipal Police Education and Training & Act 235 Lethal Weapons Training Act
- <http://www.psp.pa.gov/MPOETC/Pages/mpoetc.aspx>
- 7) DEPARTMENT OF AGRICULTURE  
Bureau of Plant Industry  
Legislation: Section 7606 of the Agricultural Act of 2014 and Pennsylvania's Industrial Hemp Research Act (3 Pa.C.S.A. 701-710) (Act 92),
- [Industrial Hemp Research Pilot Program Permit Application](#)
  - [www.agriculture.pa.gov/Protect/PlantIndustry/Pages/Industrial-Hemp-.aspx](http://www.agriculture.pa.gov/Protect/PlantIndustry/Pages/Industrial-Hemp-.aspx)
- 8) DEPARTMENT OF TRANSPORTATION  
Bureau of Support Services  
Legislation: Commercial Motor Vehicle Safety Act of 1986 as amended by Commercial Motor Vehicle Safety Enhancement Act of 2012, REAL ID Act and Hazardous Substances Transportation Act, Licensing Section 1012-Hazmat
- <http://www.dmv.pa.gov/Driver-Services/Commercial-Driver/Hazmat-Endorsement/Pages/default.aspx>
- 9) DEPARTMENT OF HEALTH  
Office of Medical Marijuana  
Legislation: Act 16 of 2016 (the Pennsylvania Medical Marijuana Act)
- [https://padohmmp.custhelp.com/euf/assets/Caregiver\\_Background\\_Check\\_Process.pdf](https://padohmmp.custhelp.com/euf/assets/Caregiver_Background_Check_Process.pdf)
  - <https://www.pa.gov/guides/pennsylvania-medical-marijuana-program/>
- 10) DEPARTMENT OF INSURANCE  
Licensing Services Division
- <http://www.insurance.pa.gov/Licensees/BeforeYouApply/Pages/default.aspx> - click on "Initial Insurance Resident Producer Licensing Process Instructions" link which takes you here:  
[http://www.insurance.pa.gov/Regulations/Regulatory%20Actions/Documents/Producers/Initial\\_Insurance\\_Producer\\_%20Licensing\\_Process\\_Current.pdf](http://www.insurance.pa.gov/Regulations/Regulatory%20Actions/Documents/Producers/Initial_Insurance_Producer_%20Licensing_Process_Current.pdf)
  - The "How to Apply" section of our website has info as well:  
<http://www.insurance.pa.gov/Licensees/HowToApply/Pages/default.aspx> - there are links to fingerprinting info which takes you here:  
<http://www.insurance.pa.gov/Licensees/MaintainYourLicense/Pages/Fingerprinting-Information.aspx>
  - <http://www.insurance.pa.gov/Licensees/Documents/Fingerprinting%20Process%20Changes%20November%202017.pdf>
  - <http://www.insurance.pa.gov/Licensees/MaintainYourLicense/Pages/Fingerprinting-Information.aspx>